



**MALAWI BUREAU OF STANDARDS**  
**CERTIFICATION AND INSPECTORATE DIVISION**

**STATEMENT OF IMPARTIALITY**

*DOC. MBS-CID-IP-003*

The Management of Malawi Bureau of Standards' Certification and Inspection Division (MBS-CID) recognizes and understands the importance of being impartial, and of being seen to be impartial, in carrying out its Product Certification activities.

Being impartial, and being perceived to be impartial, is necessary for CID Product Certification Services to deliver certification that provides confidence.

MBS-CID Product Certification Services:

- Provides service in an independent, open and impartial way to all clients.
- All clients and prospective clients are treated equally and have the responsibility to achieve the same level of compliance to the relevant requirements for certification.
- Makes its certification decisions based on objective evidence of conformity (or non-conformity) obtained through an independent, competent audit/inspection/evaluation process.

In order to safeguard the impartiality of the activities of MBS-CID Product Certification Services, an independent Impartiality Committee made up of representatives of a number of external organizations, with an interest in the activities of MBS-CID Certification Services was set up.

Director General

Malawi Bureau of Standards